



RMHPBA Annual Meeting Survey – Please take a few minutes and fill out the attached survey, and send it back to: Email to: rmhpba@outlook.com

Mail to: RMHPBA 1130 Riparian Dr. Columbia Falls, MT 59912

Fax to: 406-897-2310

Please respond by July 25, 2018!

1. Did you attend the RMHPBA annual event in Denver on April 20, 2018 at Punch Bowl Social.

If you answered yes, go to question #2. If you answered no skip to question #6.

2. How important were each of the following factors in your decision to attend RMHPBA’s annual meeting?

- | | | |
|---|---------|--------|
| a. Being able to talk to sponsors | Yes ___ | No ___ |
| b. Being able to network with other dealers | Yes ___ | No ___ |
| c. Location | Yes ___ | No ___ |
| d. Reception | Yes ___ | No ___ |
| e. NFI Reviews and Exams | Yes ___ | No ___ |
| f. Other (What: _____) | Yes ___ | No ___ |

Please mark all that apply.

3. How satisfied were you with the event overall?

- | | |
|--------------------------|-------|
| a. Very Satisfied | _____ |
| b. Somewhat Satisfied | _____ |
| c. Neutral | _____ |
| d. Somewhat Dissatisfied | _____ |
| e. Very Dissatisfied | _____ |

4. The factors that you thought were important to attend the event; did they meet your expectations?

- | | | |
|---|---------|--------|
| a. Being able to talk to sponsors | Yes ___ | No ___ |
| b. Being able to network with other dealers | Yes ___ | No ___ |
| c. Location | Yes ___ | No ___ |
| d. Reception | Yes ___ | No ___ |
| e. NFI Reviews and Exams | Yes ___ | No ___ |
| f. Other | Yes ___ | No ___ |

5. Was the duration of the event:

- a. Much too long _____
- b. A little long _____
- c. Just Right _____
- d. A little short _____
- e. Much too short _____

6. **Non-Attendees:**

- a. Too Busy at work _____
- b. Going to EXPO _____
- c. Not interested in meeting sponsors _____
- d. Not interested in NFI classes _____
- e. Other commitments _____
- f. Attending too many other distributor meetings _____
- g. Other _____

7. What's the one thing that you wish the RMHPBA annual meeting would offer? If you did not attend the meeting, what things which if offered would cause you to attend?

8. Your RMHPBA Board is considering changing the Annual Meeting to make it more relevant to the members. The following are some ideas on how the meeting could change. Please rate the following ideas as **Least Appealing (1) to Most Appealing (5)**.

- a. Have training available other than just NFI classes _____
- b. Hold meeting every two years _____
- c. Continue meetings as we have the last 3 years _____
- d. Hold small meeting in each state other than the one big meeting _____
- e. Other _____

9. Other Comments:

Help us understand who is responding to our survey by answering the following questions!

10. Your age

- a. Under 30 _____
- b. 30-40 _____
- c. 41-50 _____
- d. 51-64 _____
- e. 65+ _____

11. number of years you have worked in the hearth industry

- a. 0-5 _____
- b. 6-10 _____
- c. 11-19 _____
- d. 20+ _____

12. What is your primary responsibility?

- a. Retailer _____
- b. Service Person _____
- c. Business Owner _____
- d. Distributor _____
- e. Manufacturer Rep. _____
- f. Salesman _____

Thanks so much for participating in this survey! You are helping to make your organization better!